

2023 Annual Report

Chairman and CEO's Message —

Looking back at 2023, we see our Credit Union enjoying a year of accomplishments. We finalized three conversions, seamlessly integrating all of our members onto a single core system. We added branch locations, extended service hours, and an innovative, state-of-the-art "eBranch" combining digital convenience with face-to-face, allinclusive personalized service through real-time video. We introduced a market-beating new checking program, Unique Value Checking, that pays up to 5.0% APY on your everyday money, and we launched a First-Time Home Buyers Loan Program, helping Members fulfill their dream of home ownership without the need for a down payment.

These are just some of the changes your Credit Union delivered to assure a bright future for our Members and help with your journey to achieve financial success. Coming soon... even more convenience using video teller machines, more branches where you shop, and a new surcharge-free service through CoinStar that will allow you to deposit coin and cash directly into your Sound Federal account! As you read through this Annual Report, you'll see that the enduring changes we've delivered have brought continued growth and prosperity for our 9,500 Members. You've trusted us to care for nearly \$128 million of your combined assets and we've provided more than \$96 million in loans to help you make the imaginable possible. But perhaps more importantly, Your Membership with Sound Federal has given us the ability to pay over \$1 million in dividends and interest to you!

On behalf of the Board of Directors, volunteers and Credit Union Team, we thank you for your continued support and the opportunity to assist you with your financial needs. Together, we are committed to continuing our exciting journey of enduring, positive change together to help make all you imagine possible!

Peter Privitera Chairman of the Board Faith Fuller-Hayden Interim CEO

Treasurer's Report

Our Credit Union had another outstanding year in 2023. Total assets increased by \$7,247,644 to \$127,885,489 at December 31, 2023 an increase of 5.67%. Total Loans increased by 8% to \$96,118,359 at December 31, 2023. Total reserves at December 31, 2023 are \$9,445,647 or a strong 7.39% of total assets. Your Credit Union is classified as adequately capitalized by the National Credit Union Administration.

The financial statements provided in this report reflect the financial strength of your Credit Union. This financial strength allows the Credit Union to keep service levels high, our loan and share rates competitive and our fees low, all of which contribute to growth, financial stability, and member satisfaction. Our Credit Union experienced some localized challenges which hindered our income growth. The Team is focused and enthusiastic about creating a better outcome for our Members in 2024.

Overall, 2023 was another year of investment and Asset growth for your Credit Union & we look forward to delivering even more exceptional performances to you in 2024 & beyond. Thank you for choosing Sound Federal Credit Union to be your trusted financial partner.

Loan Report -

It is the responsibility of the Loan Department to evaluate each Member's request for credit in order to ensure that it is for a prudent and productive purpose, that the applicant intends to, and has the ability to repay the loan as agreed, that the limits, terms and amounts requested are within the lending policies set by the Board of Directors and that it is in compliance with all Federal and State laws and regulations. It is also responsible for the collection of past due accounts.

During 2023, we were able to grant 889 requests for credit totaling \$37,189,210. This total is comprised of consumer loans, line of credit commitments and mortgages financed through our business relationship with Mortgage Markets CUSO. The total portfolio loans outstanding at year-end increased from \$88,460,452 in 2022 to \$96,118,359 in 2023.

It is the pledge of each Loan Officer to serve all Members on a fair, consistent, and equal basis and to act in a responsible manner in order to protect the Members' investment in the Credit Union.

Sound Lending Team

— Supervisory Committee

As Member advocates, we are dedicated to doing what is in our Members' best interest & committed to the Credit Union operating at the highest levels of safety, soundness, & security. Part of this commitment includes regular & ongoing inspection of the Credit Union's annual financial statements, information systems review, operational & compliance reviews, & internal controls reviews. Each year, Sound Federal Credit Union's Supervisory Committee, serving independently from the Credit Union, appoints a third-party accounting firm to conduct an unbiased financial condition audit. In 2023, the accounting firm, Whittlesey, again conducted the audit.

Based upon the independent external audit & ongoing internal audits conducted by Whittlesey on behalf of the Supervisory Committee, I am pleased to report that Sound Federal Credit Union's operations continue to be well-managed.

CONSOLIDATED FINANCIAL STATEMENTS Unaudited

Statement of Condition									
Assets	2022			2023					
Net Loans to Members	S	88,430,452	S	96,118,359					
Cash & Equivalents		7,385,891		7,115,880					
Investments		7,736,719		8,270,344					
Fixed Assets		8,806,879		7 <mark>,814,9</mark> 77					
All Other Assets		8,277,904		8,565,930					
Total Assets	S	120,637,845	s	127,885,489					

Liabilities & Member Equity Accounts Payable & Liabilities	S	<u>2022</u> 2,362,134	S	<u>2023</u> 10,850,157	
Member Shares & Deposits		107,875,739		107,589,685	
Reserves & Undivided Earnings		10,399,972		9,445,647	
Total Liabilities and Member Equity	\$	120,637,845	s	127,885,489	

Stateme	ent of	Income				
	2022			2023		
Interest on Loans	S	3,634,606	S	6,115,256		
Investment Income		100,104		614,083		
Other Income		1,411,198		1,372,460		
Total Income	s	5,145,908	s	8,101,799		
Operating Expenses	S	4,361,272	S	7,499, <mark>4</mark> 10		
Provision for Loan Losses		174,100		204,000		
Dividends and Interest		300,334		1,049,668		
Total Expenses	s	4,835,706	s	8,753,078		
Net Earnings	s	310,202	s	(651,279)		

OFFICIALS AND OFFICERS

Board of Directors

Peter Privitera, Chairperson Erik Larson, Vice Chairman Lisa Reynolds, Secretary Pamela Scott, Treasurer Tania Barnes Ruth Cavayero Daniel Colleluori Shelly Hall David Hartman Peter Lucia Robert Westervelt

Supervisory Committee

Anthony Romano, Chairman Teresa Drew Judith Isidro-Dickson

Executive Team

Faith Fuller-Hayden, Interim CEO Megan Legault, Executive Vice President, COO Shaun Mee, Executive Vice President, CAO Stephen Tedesco, EVP Member Engagement Richard Inniss, Chief Information Officer Mikilah Worsley, Senior Vice President of Operations Carolyn Evans, Vice President, Consumer Lending Shirley Heredia, Vice President, Residential Lending





We do business in accordance with the Federal Fair Housing Law and the Equal Housing Opportunity Act.

Sound Federal Credit Union 37 North Avenue Norwalk, CT 06851 203-977-4701 800-648-1523 www.MySoundCU.org

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